

CABANACOAST

SWIVEL GLIDER TROUBLESHOOTING GUIDE

(For all SOL Weave™ swivel gliders)



CABANACOAST® swivel gliders have a soothing back and forth gliding motion, different from the rocking motion found on CABANACOAST® aluminum swivel rockers. If your swivel glider is in need of some TLC – perhaps it won't glide anymore, or has broken – here are the parts and steps needed to repair it.

CABANACOAST® swivel gliders ship fully assembled. CABANACOAST® swivel gliders include a 1 year limited warranty for residential use only.

When unpacking a swivel glider, be sure to remove the zip ties which secure the chair bucket to the base. Tighten all bolts on base of chair, including centre bolt, in case they have loosened in transit.

Swivel glider base parts:



- A: Bottom frame of chair bucket
- B: Base with spokes
- C: Bumpers (8 pictured)
- D: Centre mounting plate with 4 socket head bolts
- E: Centre base hub with hex bolt
- F: Bearing arms (2 pictured, there are 4 in total)

How to repair a swivel glider that has stopped gliding – replace the bearing arms:



Bearing arms, AKA connector rods or chair brackets, control the smooth gliding motion for the chair. Every CABANACOAST® swivel glider includes 4 bearing arms which attach at both ends to the two rungs (upper and lower) on the outer edge of the bottom frame of the chair bucket, as shown below.



The 4 bearing arms attach to the top and bottom rungs with stainless steel socket head bolts.



If the bearing arm(s) have become bent or damaged, replacements are available sold as a set of 4.

Dealer: please refer to the *Furniture Replacement Parts PDF*, or contact your dedicated Inside Support Associate via email or at 1.855.502.9988 for assistance.

Tools required:



Hex/Allen Key

1. Gently Lay the swivel glider on its back on a drop cloth or soft surface to avoid damaging the finish.
2. Remove all socket head bolts (2 per bearing arm, for a total of 8 bolts) and set aside.
3. Attach replacement bearing arms with existing socket head bolts, (see additional information on bolts below.)
 4. Replace all bolts and tighten securely.
5. Gently stand the swivel glider back in an upright position and test for smooth gliding motion.

If the socket head bolts are corroded:

Although stainless steel is the optimum material available for outdoor hardware and are highly corrosion resistant, over time they may require cleaning or replacement, particularly in coastal areas or salt water environments.

6. Clean bolts with a stainless steel cleaner, or replace with new stainless steel bolts -the bolts are a standard metric size and can be purchased at a hardware store. Bring a bolt to determine the equivalent US bolt size as necessary.
7. Replace all bolts and tighten securely.

How to repair a swivel glider that continually spins:

Tools required:



Adjustable Wrench

Continuous spinning is caused when there is insufficient resistance in the centre base hub.

1. Gently Lay the swivel glider on its back on a drop cloth or soft surface to avoid damaging the finish.
 2. Tighten hex bolt in centre base hub.
3. Gently stand the swivel glider back in an upright position and test for swivel motion.

How to swap out a swivel glider base:

Tools required:



Hex/Allen Key

If the chair bucket is leaning to one side, first follow the instructions above to determine whether the cause is:

- zip tie for shipping attaching the bucket to the base
- bent or broken bearing arms
- corroded bolts or loose bolts
- missing bumpers

Ensure that the swivel glider is on a level surface.

Dealer: to order a replacement swivel glider base under warranty or as a replacement part outside of warranty, contact your dedicated Inside Support Associate via email or at 1.855.502.9988 for assistance. Send a picture of the swivel glider from below to determine which generation of swivel glider base is required as shown:



1. Gently Lay the swivel glider on its back on a drop cloth or soft surface to avoid damaging the finish.
2. Remove all 4 socket head bolts on centre mounting plate and set aside.
3. Remove base and set aside.
4. Position and attach replacement base.
5. Tighten all bolts.
6. Gently stand the swivel glider back in an upright position and test for swivel glide motion.