

CABANACOAST

RESIDENTIAL WARRANTY

CABANACOAST® takes pride in the exceptional quality and craftsmanship of our outdoor furniture. Our attention to detail in design, materials, and construction is unyielding and so is our

commitment to customer satisfaction.

CABANACOAST® outdoor furniture warranties are valid from the date of purchase to the original purchaser only and are non-transferable. Proof of purchase (original sales receipt including purchase date) is required.

Complete Outdoor Furniture Warranty information includes:

SOL Weave® Wicker Outdoor Furniture

The SOL Weave® wicker fibers featured in our Wicker Outdoor Furniture are warranted by the fiber manufacturer for 3 years from the date of purchase. Warranty covers fading and breakage. CABANACOAST® offers to the original purchaser a 3 year Limited Warranty from the date of purchase on the aluminum powder coat frame of our Wicker Outdoor Furniture and a 5 year Limited Warranty from the date of purchase on the frame if it fails structurally during normal residential usage. The Motion Mechanism is warranted for a period of 1 year from the date of purchase.

Please refer to our Care Guide for wicker outdoor furniture care instructions.

Cast Aluminum Outdoor Furniture and Extruded Aluminum Outdoor Furniture

CABANACOAST® offers to the original purchaser a 15 year Limited Warranty from the date of purchase on the Cast Aluminum or Extruded Aluminum Outdoor Furniture if it fails structurally during normal residential usage. A 5 year Limited Warranty from the date of purchase applies to the finish of Cast Aluminum & Extruded Aluminum Outdoor Furniture against peeling, cracking, or blistering during normal residential usage. The Motion Mechanism is warranted for a period of 1 year from the date of purchase.

Please refer to our Care Guide for cast and extruded aluminum furniture care instructions.

SOL Teak™ Outdoor Furniture

CABANACOAST® SOL Teak™ Outdoor Furniture is made from virgin MGP (Marine Grade Polymer) which is extruded under high pressure. The grain runs throughout the entire frame thickness and each joint is reinforced with a specialized adhesive and bolted together using stainless steel hardware. CABANACOAST® offers to the original purchaser a 5 year Limited Warranty from the date of purchase on the frame if it fails structurally and also on the finish against cracking, peeling, or fading during normal residential usage.

Please refer to our Care Guide for SOL Teak™ furniture care instructions.

SOL Rope™ Outdoor Furniture

SOL Rope™ is specifically designed and engineered for outdoor use. It is weather resistant, UV resistant, marine grade, and environmentally friendly. SOL Rope™ is constructed from durable polypropylene with either a fibre core or a polypropylene foam core.

CABANACOAST® offers to the original purchaser a 2 year Limited Warranty from date of purchase on SOL Rope™ against irregular fading or abnormal discoloration due to manufacturing defect. Unraveling, tears, or pilling due to normal residential usage and regular fading due to exposure to the elements or discoloration due to water damage or stains from chemicals, spills, etc. are not covered. CABANACOAST® offers to the original purchaser a 15 year Limited Warranty from the date of purchase on the Cast Aluminum frame if it fails structurally during normal residential usage. A 5 year Limited Warranty from the date of purchase applies to the finish of Cast Aluminum Outdoor Furniture against peeling, cracking, or blistering during normal

residential usage.

Please refer to our Care Guide for SOL Rope™ furniture care instructions.

Upholstered Outdoor Furniture

CABANACOAST® upholstered furniture is crafted in durable Sunbrella® RAIN fabric on a powder-coated cast aluminum frame. Sunbrella® RAIN fabric has a special waterproof coating and requires a special thread which swells when wet so that water does not penetrate the cushion, and a sling fabric panel on the cushion's underside to vent the cushion core.

Upholstered Outdoor Furniture is warranted for 2 years against manufacturing defects in materials and workmanship from the date of purchase during normal residential usage. Fabric tears, rips, or pilling in upholstered products due to normal wear and tear are not covered. This warranty covers the upholstered frame fabric only. CABANACOAST® offers the original purchaser a 1 year Limited Warranty on the Outdoor Furniture Seat and Back Cushions, covering any manufacturing defects for 1 year from date of purchase during normal residential usage.

Fabrics are warranted based on the warranty provided by the Fabric manufacturer to CABANACOAST®:

CABANACOAST® offers to the original purchaser a 15 year Limited Warranty from the date of purchase on the Cast Aluminum frame if it fails structurally during normal residential usage. A 5 year Limited Warranty applies to the finish of Cast Aluminum Outdoor Furniture against peeling, cracking, or blistering for a period of 5 years from the date of purchase during normal residential usage.

Please refer to our Care Guide for upholstered outdoor furniture and for outdoor furniture cushions and fabric care instructions.

Sling Outdoor Furniture

Sling Outdoor furniture features durable cast or extruded aluminum frames and Sunbrella® or Batyline® sling fabric. Sling furniture provides comfort without the need for cushions making this collection very easy to care for. The sling fabric is also replaceable.

The Sling fabric and Motion Pieces' mechanism is warranted for a period of 1 year from the date of purchase during normal residential usage. CABANACOAST® offers to the original purchaser a 15 year Limited Warranty from the date of purchase on the Cast Aluminum frame if it fails structurally during normal residential usage. A 5 year Limited Warranty from the date of purchase applies to the finish of Cast Aluminum Outdoor Furniture against peeling, cracking, or blistering during normal residential usage.

Please refer to our Care Guide for sling outdoor furniture care instructions.

Stainless Steel Outdoor Furniture

Stainless steel is the generic name for a number of different steels used primarily for their resistance to corrosion. CABANACOAST® uses 304 grade stainless steel - the industry standard for outdoor products - with a fine electro-polished finish for our stainless steel outdoor furniture. Although our stainless steel furniture is highly resistant to corrosion, the surface is susceptible to cosmetic deterioration caused by the effects of salt water and chemicals. This may result in small brown-ish spots which appear on the surface, and is accelerated in coastal regions. These spots do not affect the strength or integrity of the furniture, they are merely surface discolorations which require regular cleaning to restore the original appearance. With proper care, maintenance, and placement, stainless steel furniture offers excellent durability and weatherability.

CABANACOAST® offers a 5 year Limited Warranty from the date of purchase on the Stainless Steel Outdoor Furniture if it fails structurally during normal residential usage.

Please refer to our Care Guide for stainless steel furniture care instructions.

High-Fired Ceramic Outdoor Furniture

CABANACOAST® offers a 2 year Limited Warranty from the date of purchase on high fired ceramic table tops against manufacturing defect or structural failure during normal residential usage. This warranty does not cover damage caused due to misuse such as surface chipping or impact damage.

Important safety note: On no occasion should any persons, including children, climb or sit on the table top, as this could cause the ceramic top to break. CABANACOAST® is not liable for any injuries or damages which result from such misuse.

Please refer to our Care Guide for high-fired ceramic care instructions.

Outdoor Fire Pits

CABANACOAST® offers to the original purchaser a 15 year Limited Warranty from the date of purchase on the Aluminum Fire Pits' table top and base if it fails structurally during normal residential usage. A 5 year Limited Warranty from the date of purchase applies to the finish of the Fire Pits' table top and base against peeling, cracking, or blistering during normal residential usage. A 2 year Limited Warranty from the date of purchase applies to the high fired ceramic top if it fails structurally during normal residential usage. This warranty does not cover damage caused due to misuse such as surface chipping or impact damage. CABANACOAST® warranties all burner components for the Fire Pits during normal residential usage with proper maintenance for 1 year from the date of purchase. Regular maintenance must be exercised as set forth in the owner's manual.

Please refer to our Care Guide and the product manual for outdoor fire pit care instructions.

Axis Umbrellas

CABANACOAST® Axis Umbrellas warranty is based on the frame and fabric manufacturers' warranty to CABANACOAST®. This warranty is only applicable to products that are properly secured to an appropriately weighted base, installed in-ground, or surface mounted. The warranty does not cover damage caused to an umbrella structure or base as a result of improper anchoring or severe acts of nature, including any damage caused by contact with a foreign object (this includes contact with the ground).

Axis Umbrellas Canopy:

CABANACOAST® offers the original purchaser a 1 year Limited Warranty covering any manufacturing defects for 1 year from date of purchase. Fabrics are warranted based on the warranty provided by the Fabric manufacturer to CABANACOAST®. This warranty protects against the loss of characteristics, rot, mildew, and color fastness typical in normal atmospheric conditions. The product must be properly installed and maintained, and under normal residential use and environment. This warranty does not cover damage caused by: abuse, negligence, vandalism, burns or fire of any kind, improper cleaning techniques, normal wear, perforations, weather soiling; environmental pollution stains, natural disasters, or acts of nature. Damage caused by the storage method or location used by clients is also not covered. The warranty, if applicable, does not cover labor, frames, systems, and installation.

Please refer to our Care Guide for fabric care instructions.

Axis Umbrellas Frame:

CABANACOAST® offers the original purchaser a 5 year Limited Warranty on the frame structure. This warranty includes manufacturer defects to the notch, runner, center pole, and skeleton structure. This warranty does not include damages sustained to these umbrellas while in any degree of tilt.

Axis Umbrellas Frame Finish:

CABANACOAST® offers the original purchaser a 3 year Limited Warranty on the powder coat finish. This warranty includes chipping, peeling, flaking, bubbling, and fading of the powder coat finishes on the aluminum center poles only.

Axis Umbrella Bases:

CABANACOAST® offers the original purchaser a 1 year Warranty from the original date of purchase against manufacturing defect.

Other Umbrellas and Umbrella Bases

Umbrella Frame and Finish - 1 year

Umbrella Canopy - 1 year

Granite and Stained Concrete Umbrella Bases - 1 year

Please refer to our Care Guide for outdoor umbrella and outdoor umbrella bases care instructions.

Outdoor Furniture Cushions and Outdoor Fabric

CABANACOAST® offers the original purchaser a 1 year Limited Warranty from date of purchase on the Outdoor Furniture Cushions, covering any manufacturing defects. Fabrics are warranted based on the warranty provided by the Fabric manufacturer to CABANACOAST®.

Please refer to our Care Guide for outdoor furniture cushions and fabric care instructions.

Protective Furniture Covers

CABANACOAST® offers a 1 year Limited Warranty from the date of purchase on Protective Furniture Covers, against manufacturing defect.

Please refer to our Care Guide for protective furniture covers care instructions.

Salt Water Environments

CABANACOAST® offers to the original purchaser a 1 year Limited Warranty on the finish of:

Wicker fibers against fading or breakage

Cast Aluminum & Extruded Aluminum Outdoor Furniture against fading, peeling, cracking, or blistering
Outdoor Fire Pits against fading, peeling, cracking, or blistering

Stainless Steel Furniture

CABANACOAST® offers to the original purchaser a 5 year Limited Warranty on the finish of SOL Teak™ Outdoor Furniture against cracking or fading during normal residential usage.

Extra care is required for products in a salt water environment. CABANACOAST® defines salt water environments as any location within 1 mile of an ocean environment or around salt water pools.

Please see our Care Guide for normal required salt water maintenance procedures.

CABANACOAST® Will Do:

CABANACOAST® will, at our discretion, repair or replace the frame without charge; parts and

labour included. Replacement will be in the original color and style whenever possible; however, equal value replacement will be offered in the event of product or color discontinuance. Replacement will be for the damaged item only. During the first year after purchase, CABANACOAST® will pay all the freight costs to send the replacement to the dealer. This does not include installation charges. After the first year of purchase CABANACOAST® will not be liable for any freight costs.

Purchaser Must Do:

To obtain service, contact your dealer stating the problem, providing photograph and sales receipt or invoice. A Return Merchandise Authorization will be sent to the dealer giving instructions for returning items if necessary. No returns will be accepted by CABANACOAST® warehouse without prior written authorization from CABANACOAST® Customer Service Department. Item must be returned in proper packaging.

CABANACOAST® OUTDOOR FURNITURE WARRANTIES DO NOT COVER:

- Acts of nature (such as wind, freezing - including splitting and breakage from water accumulation in tubing)
- Vandalism, Fire, Abuse, or damage of any kind
- Animal damage
- Normal wear & tear including scratches and chips or exposure to harsh chemicals or solvents
- Wicker breakage due to scratches or excessive friction, glass breakage, and rust on steel
- Failure to take reasonable care of the furniture including following proper care and maintenance
- Failure to follow proper storage procedures which includes using a protective cover when not in use for extended periods of time and storing in an upright position to allow for proper drainage
- Fading and wearing of hand-applied finishes as well as slight variations in color and texture of aluminum finishes and minor variations in wicker fibers
- Fading, staining, and mildewing of fabrics and compression of cushion fillings/fiber C.O.M. fabrics
- Alterations and/or modifications
- Burn marks including those resulting from sunlight passing through glass filled with liquid which can at certain times act as a magnifying lens
- Damages due to improper assembly or handling Clearance, discounted "as is" and damaged items

The warranties above are exclusive and in lieu of all other warranties and remedies: oral, written, expressed, or implied. CABANACOAST® will not be liable for any loss of use of the product, inconvenience, or damages of any character, whether direct, special, incidental, or consequential arising from the use or inability to use this product, or arising out of any breach of warranty, even if we have been advised of the possibility of such damages nor shall CABANACOAST® be responsible for any amount over the value of the replacement of the furniture.

This is an excerpt of our full warranty, which is posted on our website at www.cabanacoast.com

THE TERMS OF THIS WARRANTY ARE SUBJECT TO CHANGE WITHOUT NOTICE.

CABANACOAST®
Actiwin Company Limited
7429 Ninth Line
Mississauga, ON L5N 7C3

1 855 502 9988
www.cabanacoast.com